

# Quality Plus

**Management Consulting Co.**

*Inform. Perform. Transform.*

**ISO 9001:2015**



**COMPANY PROFILE**



# Elevating Excellence, Transforming the Future

*We are your partner in  
holistic organizational  
advancement.*

At **QPlus**, we go beyond conventional  
consultancy and training -  
we catalyze overall business  
transformation and excellence

# WHO WE ARE

We are a team of experts that provides tailored consulting and training services in the field of quality and process improvement.

We have over **20 years** of nurturing more than a thousand clients in **strategic management, people and corporate culture development, operational excellence, continuous improvement, and management system standards.**

## VISION

A noble institution known for transforming the mindset of the industry into optimum quality and productivity.



## MISSION

Quality Plus Management Consulting Co. is committed to:

- Provide exceptional services that add value to our clients.
- Nurture our staff and continuously develop their competence to achieve a high sense of pride and degree of excellence in their work.
- Build strong relationships with our business partners and treat them with fairness and integrity.
- Engage in any worthwhile community program aligned to our vision so as to contribute to nation building.

## CORE VALUES

The following reflect the core values of the company:

- Q** Quality Service
- P** Proactiveness
- L** Leadership
- U** Unity and Teamwork
- S** Stewardship



# WHAT WE DO

## CONSULTING AND TRAINING SERVICES

We help our clients in achieving excellent quality and productivity level through continuous process improvement efforts, resulting to reduced quality defects, process cycle time, and operational cost, and enhanced client satisfaction.



We have proven track record since **2002**.

Over **a thousand** companies who have been assisted in setting up their **management system** based on ISO Standards.



## FOOD SAFETY ADVOCACY

We aim to create a global image that food processors and handlers in the Philippines are attuned to the latest trends and are committed to provide guaranteed safe food to the consumers.

**We plan.** Think globally. Act locally.

**We move.** Moving together for a safer food.

**We share.** Networking and knowledge sharing.

## OUR VALUE PROPOSITION

### INTERGRATED EXPERTISE

A blend of ISO Standards, Lean Six Sigma, Strategic Management, Corporate culture and people development, and operational excellence for a holistic approach following the P-D-C-A framework.

### TAILORED SOLUTIONS, REAL IMPACT

Customized consultancy and training programs that adapt to your unique needs, delivering measurable success.

## OUR VALUE PROPOSITION

### PROVEN RESULTS, EVERY TIME

A track record of concrete achievements spanning over two decades, delivering tangible results to over 500 clients - ranging from securing ISO certifications to streamlining operational processes.

### STRATEGIC PARTNERSHIP

Beyond services, we forge lasting partnerships, working collaboratively to ensure your organizational goals are not just met but exceeded

## OUR IMS POLICY

Quality Plus Management Consulting Co., a noble institution known for transforming the mindset of the industry, is committed to:

- Provide Quality and cost-effective training and consultancy services to our clients.
- Protect the environment and ensure safe and healthy working conditions of our employees, and relevant stakeholders.
- Monitor and continuously improve our Integrated Management System.
- Comply with applicable legal and other requirements.

We shall achieve all of these through consultation and participation of all stakeholders, and effective management of risks and opportunities.

## WE ARE ISO CERTIFIED

In January 2023, **Quality Plus Management Consulting Co.** is certified to **ISO 9001:2015 Quality Management Certification** by DQS Philippines.



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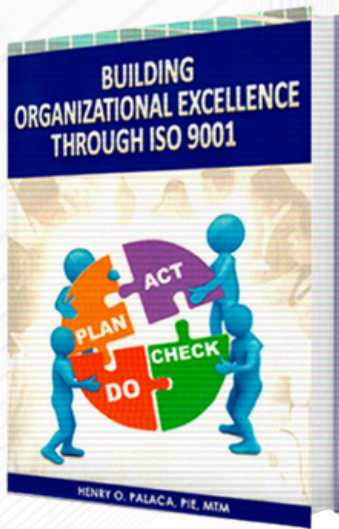


# OUR SERVICE FRAMEWORK

Our service framework is anchored to the proven-to-be-effective framework known as the PDCA or Deming Wheel.



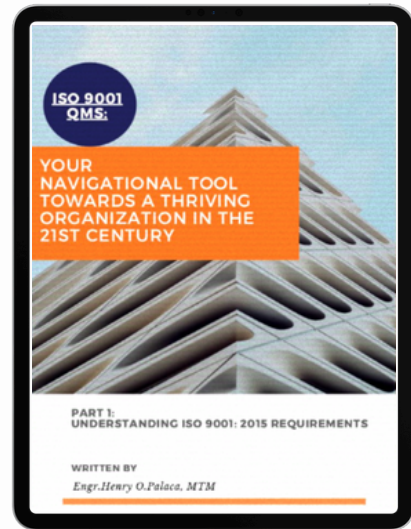
# PUBLICATIONS



## BUILDING ORGANIZATIONAL EXCELLENCE THROUGH ISO 9001

The book has four major parts, namely:

- Quality and Quality Management System
- Understanding ISO 9001:2008 QMS Requirements
- Designing and Documenting the Quality Management System
- Implementing, Maintaining, and Improving the Quality Management System



## ISO 9001 QMS: YOUR NAVIGATIONAL TOOL TOWARDS A THRIVING ORGANIZATION IN THE 21ST CENTURY

The eBook has nine chapters:

- Introduction to QMS
- Clause 4. Context of the Organization
- Clause 5. Leadership
- Clause 6. Planning
- Clause 7. Support
- Clause 8. Operation
- Clause 9. Performance Evaluation
- Clause 10. Improvement
- Setting Up QMS

# AFFILIATIONS & MEMBERSHIPS



PHILIPPINE CHAMBER OF  
COMMERCE & INDUSTRY  
QUEZON CITY (PCCI - QC)

<https://www.pcciquezoncity.com/>



PHILIPPINE CHAMBER OF  
COMMERCE & INDUSTRY  
VALENZUELA CITY (PCCI - QC)



PECCB

<https://pecb.com/en>



FOOD CATERERS ASSOCIATION  
OF THE PHILIPPINES (FCAP)

<http://www.fcap.ph/>

# TRAINING SERVICES

## STRATEGIC MANAGEMENT

Competency-based  
Performance Management

Conducting Project Feasibility Study

Measuring Customer  
Satisfaction Training

Strategic Planning

## PEOPLE AND CORPORATE CULTURE DEVELOPMENT

Work Attitudes and Values Enhancement  
(WAVE)

Team Building for  
Performance Improvement

Management Representative (MR)  
Development Course

Food Safety Team Leader  
Development Training

Developing Supervisory and  
Leadership Skills

Stress Management

## OPERATIONAL EXCELLENCE

Project Management Training

Supply Chain Management

Production Planning and Control

Strategic Warehousing and  
Inventory Management

Acceptance Sampling

Statistical Analysis for Process Engineers

Statistical Process Control

Design of Experiment

## CONTINUOUS IMPROVEMENT

Effective Problem Solving and  
Decision Making

Executive Overview in Lean Management

Value Stream Mapping

5S Program

Single Minute Exchange of Dies (SMED)

Total Productive Maintenance

Poka-yoke

7 Basic QC Tools for Problem Solving

7 New QC Tools for  
Management Planning

Global 8D of Problem Solving

Effective Quality Committed  
Circles (QCC)

## MANAGEMENT SYSTEM STANDARDS

Quality Management System (ISO 9001)

Environment Management  
System (ISO 14001)

Occupational Health and Safety  
System (ISO 45001)

Food Safety Management System  
(HACCP, ISO 22000, FSSC 22000)

Energy Management  
System (ISO 50001)

Automotive Quality Management  
System (ISO/IATF 16949)

Testing and Calibration  
Laboratories (ISO/IEC 17025)

Asset Management System (ISO 55001)

For the complete list of our training courses, you may visit our website

[www.qplusconsulting.com](http://www.qplusconsulting.com)



# OUR EXPERTS



## HENRY O. PALACA, PIE, MTM

### President

Certified National Energy Management System (EnMS) ISO 50001 Consultant  
**Areas of Expertise:** Industrial Engineering, Business Process Improvement, TQM, Management System Standards (ISO 9000, ISO 14000, OHSAS 18000, ISO 22000/FSSC 22000, ISO 27000 ISMS, ISO/IEC17025, ISO/TS 16049, ISO 50000 EnMS)



## PAULINE C. GALINO

### Partner, Managing Director, People & Corporate Culture Dev't Coach

**Areas of Expertise:** Event Management, Organizational Development, Strategic Management



## EMMA P. TRINIDAD

### Partner, People & Corporate Culture Development Coach

**Areas of Expertise:** Strategic Management, Training Design, Organizational Development



## JAY-MIE G. CATIBAYAN

### Partner, Management System Consultant

**Areas of Expertise:** Industrial Engineering, Business Process Improvement, TQM, ISO 9001:2015, Market Feasibility Analysis, and FSMS/HACCP



## GENELYN F. MACAYA, Ch.E.

### Management System Consultant

Registered Pollution Control Officer and Registered Chemical Engineer

**Areas of Expertise:** Business Process Improvement, TQM, Management System Standards (ISO 9000, ISO 14000, OHSAS 18000, ISO 22000/FSSC 22000, ISO 27000 ISMS, ISO/IEC17025, ISO/TS 16049, and ISO 50000 EnMS)



## DOMINGO T. TANIEGRA

### People & Corporate Culture Development Coach

**Areas of Expertise:** Human Resource, Organizational Development, Strategic Management



## B. CYNTHIA M. DIDAL

### Communications Expert, People & Corporate Culture Dev't Facilitator

**Areas of Expertise:** Communications, Interpersonal Skills Development, Trainer Skills Development, Business Writing, Leadership and Soft Skills Development



## JULIUS L. RONQUILLO

### People & Corporate Culture Development Coach

**Areas of Expertise:** Team Leadership and Supervision, Personality Development, Leadership Support Program, Effective and Intentional Marketing Skills



## RACHEL M. MENDOZA, RN, MAN

### Associate Consultant

**Areas of Expertise:** ISO 9001, TQM

For the complete information about our experts, you may visit our website at [www.qplusconsulting.com](http://www.qplusconsulting.com)

# SOME OF OUR CLIENTS

## Academe/Associations/Institutions/Organizations

- Benguet State University (BSU)
- Department of Education (DEPED) - Region IX and Region X
- Far Eastern University Institute of Technology
- Institute of Internal Auditors of the Phils. (IIAP)
- MSA Academic Advancement Inst.
- Phil. Coalition Against Tuberculosis (PHILCAT)
- Phil. Society of Medical Oncology
- St. Paul University- Quezon City
- Reedly International School

## Agribusiness and Related Industries

- Alsons Aquaculture Corporation
- BAMDECORP (Bohol Agro Marine Development Corp)
- First Farmers Holding Corporation
- Fresh Studio Innovations Asia, Inc.
- GrainPro Philippines, Inc.
- Marsman Drysdale Agri-Business Group
- MCPI Corporation
- NEH Philippines, Inc.
- Quezon Poultry & Livestock Corp (QPLC)
- Santeh Feeds Corporation
- SL Agritech, Inc.
- SumifruPhils. Corporation

## Automotive/Parts/Accessories/Calibration/Services

- Changhong Technology Phl Corporation
- Continental Temic Electronics Phils. Inc.
- Delfingen-PH Filipinas Inc.
- Emeral Vinyl Corporation
- Fravinz Enterprises
- Honda Parts Manufacturing Corporation
- Imasen Philippine Mfg. Corporation
- Harada Automotive Antenna (Phils), Inc.
- Laguna Carparts Manufacturing, Inc.
- Lear Corporation
- Motormall NCR, Inc.
- Philippine Industrial & Environmental (PIESLI)
- Taiyo Plastic Corporation of the Philippines
- Toyoflex Cebu Corporation
- Yamaha Motor Philippines

## Business Intelligence Solution

- Remax International, Inc.
- Realtime Data Management Services, Inc.

## Cargo/Shipping/Forwarding/Logistics

- Antrak Philippines Transport Solutions Corp.
- Benby Enterprises Inc.
- Cargo Padala Express (CAPEX)
- LBC Express
- Keihin Everett Forwarding Co.
- Merck, Inc.
- RVL Movers Corporation
- San Roque Shipping, Inc.
- SDV (SCAC) Philippines, Inc.
- Susalum Corporation
- Sorcom Logistics
- Tsuneishi Heavy Industries Cebu, Inc.
- UTI Global Logistics, Inc.
- Victory Liner Inc.

## Ceramics/Concrete/Refractories

- Mariwasa Siam Ceramics, Inc.

## Chemicals

- Atlas Fertilizer Corporation
- CAWC, Inc.
- Connell Bros. Co. Pilipinas, Inc.
- Kemwerke, Inc.
- Magna Prime Chemicals Technologies, Inc.
- Pacific Carbonic Corporation
- Philippine Resins Industries, Inc.
- Philippine Famous Household Products Inc
- Roxol Bioenergy
- Sakamoto Orient Chemicals Corporation
- Shaldan Philippines, Inc.
- TNC Chemicals, Inc.
- TNC Everlight Philippines, Inc.
- Wilgrow Chemical Industries Incorporated

## Cosmetics and Personal Care

- AM Rieta Chemicals
- Cosmetique Asia Corporation
- Euro Chemicals Inc.
- Eurofragrance Philippines Inc.
- Lamoian Corporation
- Lean Process, Inc.
- Minaro Skin Care Products
- Refinette Cosmetic Industry, Inc.
- Splash Corporation

## Diagnostic/Consulting

- Glenwood Technologies International, Inc.
- People360 Consulting Corporation

## Construction Engineering & Design

- AMH Philippines, Inc.
- Electa Tarlac Aggregates
- Magna Prime Chemical Technologies, Inc.
- NLEX Corporation
- Phil Ecology Systems Corporation

## Equipments/Tools Manufacturing

- Hiblow Philippines, Inc.
- Hoya Glass Disk Phils., Inc.
- Multiflex RNC Philippines, Inc.
- RREM Progressive Toolings Inc.
- Stanley Black and Decker
- Yamashin Cebu Filter Mfg. Corporation

## Electronics/Semiconductor Industry

- Atmel Corporation/Microchip Technology Inc.
- CH Global Tech. Inc
- Daeduck Philippines, Inc.
- Enomoto Phil. Manufacturing Corporation
- EURO-CB (PHILS), INC.
- Glory Philippines
- Integrated Microelectronics, Inc.
- International Precision Assemblies, Inc. Plant
- ITO Seisakusho Philippines Corporation
- Kinergy Philippines Inc.
- Knowles Electronics (Phils) Corporation
- L & K Industries Philippines, Inc.
- Nidec International Inc.
- NT Phils Inc.
- Miyoshi Technologies Phils, Inc.
- Panasonic Mfg. Phils. Corporation (Taytay, Rizal)
- Panasonic Precision Devices Phils. Corporation (SR)
- Panasonic System Networks Phils. Corporation (Cal)
- PSI Technologies Inc.
- Ring Electronics (Philippines) Co, Inc.
- Sanno Philippines Manufacturing, Inc.
- Sharp Phils. Corporation
- Ushio Philippines, Inc.

## Garment/Textile & Related Industries

- RGC Textile Mfg. Inc.
- Suzette Mfg. & Trading Corporation
- YKK Philippines, Inc.

## Glass/Fiberglass/Optics

- Adampak & Print Phils., Inc.
- AGC Flat Glass (Phils.), Inc.
- Hoya Glass Disk Phils., Inc.
- Essilor Manufacturing Phils., Inc.
- Optodey, Inc.

## Food and Beverage Manufacturing and Services Industry

- A&G Nuthouse Corporation
- AGC - MFI Food Safety & Quality Department
- All Asian Countertrade, Inc.
- Anilson Packaging Solutions, Inc.
- Army Navy
- Asia Brewery, Inc.
- Belcris Foods Inc
- Big "E" Corporation
- BIGGS, Inc
- Binalbagan-Isabela Sugar Co, Inc.
- Biotech JP Corp.
- Busco Sugar Milling Company, Inc
- Bucarez Food Processing Corporation - Peanut Kisses
- Cebu Pacific Catering Services
- Ceed Forming Corporation
- Central Azucarera Don Pedro Inc.
- Diageo Philippines, Inc.
- Dacay Group of Companies
- Ecosci Food Inc.
- First Farmers Holding Corporation
- Foster Foods, Inc.
- Franke Foodservice Systems, Phils. Inc.
- Franklin Baker Company of the Philippines (Davao, San Pablo, Coronon, Darong)
- Fresh N' Famous Foods, Inc. - Chowking
- Fresh Cuts Agri-Cebu Corporation
- Gardenia Bakeries Phils. Inc. (Cebu Plant)
- GFI Enterprises, Inc. - Growers
- Goldilocks Bakeshop, Inc.
- Gourmet Foods Manufacturing Corp.
- KLT Fruits, Inc.
- KNK Food & Catering Corp. (Kusina ni Kambal)
- Lapanday Diversified Foods Corporation
- Leslie Corporation (Minute Burger)
- Limketkai Manufacturing Corporation
- LTHFood Industries Inc.

- Lopez Sugar Corporation
- MacroAsia Catering Services, Inc.
- Marigold Manufacturing Corporation
- Miesto International Foods Corporation
- MFI - Bakeshop Commissary
- MFI - Slaughterhouse II
- MGM Food & Commodities Corporation
- MLHUILLIER Food Products Inc.
- Monde Nissin Corporation
- Mommy's Best
- Nutri-Asia, Inc.
- Profoods International Inc
- Quezon Poultry & Livestock Corp.
- Sensient Technologies (Philippines) Inc.
- Shamrock Bakery & Restaurant Corp.
- Sunpride Food Inc.
- Top Creamery
- Unicomm Ingredients Philippines, Inc.
- Unilever RFM Ice Cream Inc.
- Virginia Food Corporation

## Government Agencies

- Bureau of Communications Services (BCS)
- Bureau of Jail Management and Penology (BJMP)
- Cebu Port Authority
- Department of Agrarian Reform Batangas Provincial Office (DAR)
- Department of the Interior and of Local Government (DILG) - CAR
- Department of Environment and Natural Resources (DENR) - Region I
- Department of Science and Technology (DOST) - Region VII
- Department of Science and Technology (DOST) - Region IX
- Department of Transportation (DOTR) - CAR I
- Energy Regulatory Commission (ERC)
- Food and Drug Administration Philippines (FDA)
- John Hay Management Corporation
- LGU-Antipolo
- Government Service Insurance System (GSIS) - CAR
- National Economic Development Authority (NEDA) - Region I
- National Economic Development Authority (NEDA) - CAR
- National Security Council (NSC)
- National Intelligence Coordinating Agency (NICA)

- National Parks Development Committee (NPDC)
- National Irrigation Administration - Region VII
- PhilHealth - CAR
- PhilHealth - Region II
- Presidential Legislative Liaison Office (PLLO)

## Holdings/Investments/Insurance

- Alsons Insurance Brokers Corporation
- Hexagon Group of Companies
- Roxas Holdings Corporation

## IT/Automation Solution

- AF Payments Inc.
- Computer Professionals, Inc.
- E-data Services Phils., Inc.
- Emerson Electric Asia Ltd. ROHQ
- Hiblow Philippines Inc
- IT Group, Inc
- Motormall NCR, Inc

## Instrumentation Design Engineering

- JnJ Instrumentation Services
- Linearworks Corporation

## Healthcare and Related Industries

- Asia Pacific Eye Center
- Batangas Healthcare Specialists Medical Center
- Bionormalizer Nutraceutical Corporation
- Central Luzon Doctors Hospital
- Chinese Gen. Hospital & Medical Ctr.
- Chong Hua Hospital
- CP Reyes Hospital
- Detoxicare Molecular Diagnostics Laboratory
- LabTrader, Inc
- Llyod Laboratories, Inc.
- Makati Medical Center
- Manila Doctors Hospital
- Margo sa Tubig Hospital
- Maxicare Healthcare Corporation
- New Day Recovery Center, Inc.
- New World Diagnostics, Inc.
- Northfield Laboratories
- Scientific Biotech Specialties, Inc.
- Silliman University Medical Center Foundation
- RespiraSource, OPC.
- Proser Health Services

## Manpower/Employment & Deployment

- Comity Consultancy & Manpower Resources, Inc.
- Crew Asia Inc.
- PACC Shipping Phils., Inc.

- SP Deloraya Contracting & Manpower Services
- PJAR Group of Companies
- Topserve Manpower Supply, Inc.

## Marketing/Merchandising/Retail/Trading

- Alturas Group of Companies
- EMCOR, Inc.
- Electrowerk, Inc.
- HMR Philippines, Inc.
- Kyouritsu Electronics Phils., Inc.
- Metro Gaisano
- Metro Retail Stores Group, Inc.
- Primer Group of Companies
- RS. Unitech Manufacturing and Trading Corp
- Toyota Tsusho Philippines Corp.
- TOMEN Electronics Corporation

## Microfinancing

- Taytay sa Kauswagan, Inc.

## Metals (Steel and Related Industries)

- Cimech System Industries, Inc.
- Firstank
- Philsteel Metals Corporation
- Phil Nishiyama Pipe Mfg. Inc.
- Presline Steel Products Inc.
- Rapid Forming Corporation
- Shin-Etsu Magnetics Phils., Inc.
- Somico Steel Mill Corporation
- Sonic Steel Industries, Inc.
- Showa Aluminum Manufacturing Phils Corp
- Steel Asia Manufacturing Corporation
- Teh Hsin Enterprise Philippines, Inc.
- Tsuneishi Heavy Industries Cebu, Inc

## Mining

- SR Metals, Inc.
- Unichamp Mineral Philippines, Inc.

## Non-government Organizations

- AFOS Foundation

## Packaging/Labels/Containers

- Alcoa Closure System Int'l. (Phils.), Inc.
- DGV Plastic Manufacturing Corp
- Emerald Vinyl Corporation
- Filnuts Corporation
- Fompac Plastics, Inc.
- Goodyear Packaging Co.
- Kohsei Multipack Phils., Inc.
- KANEPACKAGE PHILIPPINE INC.
- LTHFoods Industries

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- Macondray Plastics Products, Inc.
- Nextphase International Inc.
- NFF Packaging Solutions Corp
- Pactec Subic Bay Inc.
- Polyflex Industries
- Polyfoam-RGC Intl Corp - Uratex Foam Phils
- Precision Crestec, Inc
- Premier Creative Packaging Inc.
- Prima Plastic Mfg. Corporation
- Reflex Packaging Manufacturing Corporation
- Tomorrow's Plastic Industries Inc.
- Valenzuela Packaging Corporation

## Power Generation

- Bauang Power Corporation
- Benguet Electric Cooperative, Inc. (BENECO)
- Wegen Distributed Energy Philippines Holdings Corp.
- Iloilo Electric Cooperative Inc.
- National Transmission Corporation
- MN Electro

## Printing/Publishing/Inks & Graphics

- Asa Color & Chemical Industries, Inc.
- Brother Industries Phils. Corporation
- CGK Formaprint
- Majestic Press Inc.
- Mega Publishing Group
- Rex Book Store, Inc.
- The House Printers Corporation
- Union Inks & Graphics Corporation
- US Embassy - Regional Printing Center

## Refrigeration and Airconditioning

- Emerson Climate Technologies - GSC
- Reftec Industrial Supply and Services, Inc.
- Uni Magna Philippines, Inc.

## Rubber

- Cherubin Rubber Corporation
- Luster Rubber Mfg. Corporation
- Pioneer Amaresa, Inc.

## Storage/Warehousing Services

- JM Processing and Freezing Services, Inc.
- Mactan Grains Terminal Inc.

## Telecommunications and Related Industries

- Globe Telecom, Inc.
- LBS Technologies Asia Pacific Corporation
- Smart Communications, Inc.

## Wood and Related Industries

- Juken Sangyo (Phils.) Corporation

# CONTACT US

## Head Office

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## Davao/CDO Business Unit

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# GET CONNECTED

QualityPlus

## WEBSITE

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QualityPlus

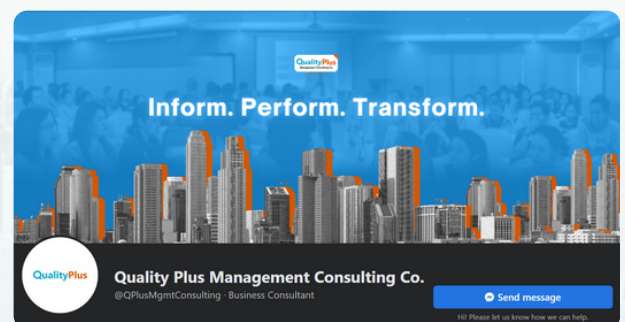
## EMAIL

mail@qplusconsulting.com

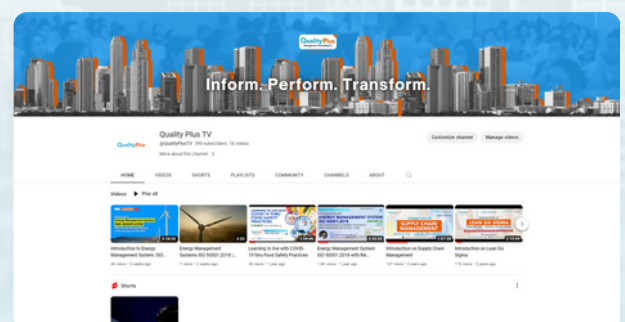
QualityPlus

## LINKEDIN

@qplusrmgmtconsulting



@QPlusMgmtConsulting



@QualityPlusTV

We are a team of experts that provides tailored consulting and training services in the field of quality and process improvement.



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